

NORTH TEXAS MOBILE RENTALS, LLC
MASTER RENTAL AGREEMENT

Customer Name: _____
 Event Date: _____
 Event Address: _____
 Phone Number: _____
 Email Address: _____
 Add-ons: _____
 Rental Fee: _____
 Reservation Deposit Paid: _____
 Event Start Time: _____
 Event End Time: _____
 DELIVERY CONTACT: _____

1. RESERVATION AND PAYMENT

A reservation is not guaranteed until the required deposit has been received and this Agreement has been signed. The remaining balance must be paid no later than seven (7) days before the event date unless otherwise agreed in writing. Failure to make timely payment may result in cancellation of the reservation.

2. CANCELLATION POLICY

Customer acknowledges that North Texas Mobile Rentals, LLC reserves equipment and personnel specifically for each event.

Customer Cancellation:

- More than 14 days before event: Customer shall receive a refund of all monies paid except the reservation deposit.
- 7-14 days before event: Customer shall receive a refund of 50% of all monies paid excluding the reservation deposit.
- Less than 7 days before event: No refund shall be issued.
- Same-Day Cancellation: No refund shall be issued.

*In the event of a cancelation, North Texas Mobile Rentals, LLC may, at its sole discretion, offer a credit toward a future event.

3. WEATHER POLICY

Customer acknowledges that safety is the North Texas Mobile Rentals, LLC's highest priority. North Texas Mobile Rentals, LLC reserves the sole and absolute right to suspend, delay, cancel, discontinue, or terminate operation of the equipment due to actual or anticipated unsafe conditions including but not limited to:

- Lightning
- Thunderstorms
- High winds
- Heavy rain
- Flooding
- Tornado watches
- Tornado warnings
- Severe thunderstorm warnings
- Excessive heat
- Unsafe ground conditions
- Equipment safety concerns

If North Texas Mobile Rentals, LLC determines weather conditions are unsafe before delivery the Customer may choose:

- A one-time reschedule within twelve (12) months; or
- A rental credit valid for twelve (12) months.

If unsafe weather occurs after delivery has been completed:

- No refund shall be required.
- No partial refund shall be required.
- No credit shall be required.

Customer acknowledges that weather conditions may change after equipment has been delivered and setup completed. North Texas Mobile Rentals, LLC's determination regarding safe operation shall be final.

4. DELIVERY AND SITE REQUIREMENTS

Customer agrees to provide:

- Adequate delivery access
- Adequate parking

- A reasonably level setup area
- Safe ground conditions
- Clear access free from obstructions. Minimum clearance requirement: *60ft length - 20ft width - 15ft height.*

North Texas Mobile Rentals, LLC reserves the right to refuse setup if site conditions are unsafe. No refund shall be required if North Texas Mobile Rentals, LLC cannot complete setup due to unsafe or inaccessible site conditions caused by Customer.

5. CUSTOMER RESPONSIBILITIES

Customer agrees to:

- Provide continuous adult supervision at all times
- Enforce all posted safety rules
- No shoes
- Prevent unauthorized use
- Prevent rough play
- Prevent misuse of equipment
- Ensure participants comply with age and occupancy limits
- (less than 11 years old AND under 125 pounds)
- Prevent food, drinks, gum, candy, sharp objects, and animals from entering play areas
- Immediately report injuries or unsafe conditions and complete an incident report form.

6. PROHIBITED ACTIVITIES

The following activities are strictly prohibited:

- Climbing exterior netting
- Horseplay
- Fighting
- Pushing
- Throwing objects
- Intentional misuse
- Alcohol or drug impairment while supervising participants
- Tampering with equipment
- Moving equipment
- Operating equipment contrary to North Texas Mobile Rentals, LLC instructions

7. PROPERTY DAMAGE

Customer accepts financial responsibility for damage caused by:

- Negligence
- Vandalism
- Misuse
- Theft
- Unauthorized modifications

Customer authorizes North Texas Mobile Rentals, LLC to deduct cost of repair from security deposit and/or charge repair or replacement costs resulting from such damage.

8. CLEANING FEES

Normal cleaning is included. Excessive cleaning caused by:

- Food
- Candy
- Gum
- Vomit
- Bodily fluids
- Paint
- Markers
- Confetti
- Glitter
- Mud
- Animal waste

may result in additional cleaning charges.

9. INDEMNIFICATION

Customer agrees to indemnify, defend, and hold harmless North Texas Mobile Rentals, LLC, its owners, officers, employees, contractors, agents, representatives, successors, and assigns from any claims, demands, lawsuits, liabilities, losses, damages, expenses, or attorney fees arising from:

- Customer negligence
- Failure to supervise participants

- Violation of safety rules
- Misuse of equipment
- Acts or omissions of guests or invitees

10. LIMITATION OF LIABILITY

To the fullest extent permitted by Texas law, North Texas Mobile Rentals, LLC shall not be liable for indirect, incidental, consequential, punitive, or special damages arising from this Agreement or use of equipment.

11. PHOTO AND VIDEO CONSENT

Customer grants permission for the North Texas Mobile Rentals, LLC to photograph and record equipment and event setups for business documentation, insurance purposes, quality control, and marketing purposes.

Customer may opt out of participant photography by submitting written notice before the event date.

12. ATTORNEY FEES

In any dispute arising under this Agreement, the prevailing party shall be entitled to recover reasonable attorney fees, court costs, and expenses.

13. GOVERNING LAW

This Agreement shall be governed exclusively by the laws of the State of Texas.

14. VENUE

Any legal action arising from this Agreement shall be brought exclusively in Collin County, Texas.

15. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties and supersedes all prior discussions, representations, and agreements.

16. ACKNOWLEDGMENT

Customer acknowledges that:

- _____ The cancellation policy has been read and understood.
- _____ The weather policy has been read and understood.
- _____ The customer is responsible for supervision of participants.
- _____ The customer understands the North Texas Mobile Rentals, LLC's safety policies.
- _____ The customer has had the opportunity to ask questions before signing.

Customer Signature: _____ Date: _____

Printed Name: _____

